

Standard Information Form for Package Travel pursuant to Section 651a BGB

The combination of travel services offered to you constitutes a package travel arrangement within the meaning of Directive (EU) 2015/2302.

As a result, you may rely on all EU rights applicable to package travel. Tanja Matschi bears full responsibility for the proper performance of the entire package travel. In addition, Tanja Matschi has taken out the legally required insolvency protection.

Key rights under Directive (EU) 2015/2302

1. Travelers will receive all essential information about the package travel before concluding the package travel contract.
2. At least one trader is liable for the proper performance of all travel services included in the contract.
3. Travelers will receive an emergency telephone number or details of a contact point through which they can reach the tour operator.
4. Travelers may transfer the package travel to another person within a reasonable period and, where applicable, upon payment of an additional fee.
5. The price of the package travel may only be increased if specific costs (e.g. fuel prices, taxes, or exchange rates) increase and if this is expressly provided for in the contract. Price increases of more than 8% entitle the traveler to withdraw from the contract. In the event of a corresponding price reduction, the traveler is entitled to an appropriate refund.
6. If significant elements of the package travel cannot be performed, appropriate alternative arrangements must be offered to the traveler at no additional cost.
7. The traveler may withdraw from the contract free of charge before the start of the package travel if unavoidable, extraordinary circumstances occur that significantly affect the performance of the package travel.
8. The tour operator may withdraw from the contract before the start of the package travel if it is prevented from performing the contract due to unavoidable, extraordinary circumstances or if the minimum number of participants is not reached.
9. In these cases, the tour operator shall refund all payments made but is not required to provide any additional compensation.
10. Travelers may withdraw from the contract before the start of the package travel upon payment of an appropriate and justified cancellation fee.
11. The tour operator is obliged to provide assistance to travelers if they encounter difficulties.
12. In the event of the insolvency of the tour operator or – in some Member States – the travel agent, payments will be refunded. **Tanja Matschi** has taken out insolvency protection with **R+V Versicherungs GmbH**, Raiffeisenplatz 1, 65189 Wiesbaden, Germany, Tel.: +49 611 533-5859, Fax: +49 611 533-4500. Travelers may contact this entity or, where applicable, the competent authority if services are denied due to the insolvency of **Tanja Matschi**.